



Working with EnerGov

The City of Cape Coral updated its operating systems on 9/14/23. If you are experiencing issues since the upgrade, please do ALL of the following:

- Make sure you are working in GOOGLE CHROME
- CLEAR YOUR BROWSER HISTORY, COOKIES, and CACHE
 - Go to Google Settings – Privacy & Security – Clear Browsing Data
 - Select: Time Range = All Time
 - Place a checkmark next to Browsing history, Download history, Cookies and other site data, and Cached images and files
- CLOSE Google Chrome COMPLETELY (all tabs), then reopen Google Chrome
- DELETE BOOKMARKS RELATED TO ENERGOV AND THE CITY
- GO TO www.CapeCoral.gov/energov to access the EnerGov Citizen Self-Service Portal, then sign into your account
- You may recreate bookmarks at this point.

If you continue to experience issues, please contact Permitting via email (permits@capecoral.gov) or phone (239-574-0546, M-Th, 7:30-4:30).